

The Indigenous Employment Toolkit





The Importance of Reconciliation

Indigenous reconciliation in Canada is about recognizing the deep harm caused by colonization, including the theft of land, the destruction of cultures, and generations of trauma inflicted on Indigenous peoples. It's a commitment to right these wrongs and rebuild relationships based on respect, justice, and healing.



Take cultural awareness seriously to ensure sensitivity is taught and understood. Learn what words like “Wahkitowin” means.”

Marvin N. Yellowbird B.A. BCom

Former Chief & Council
Samson Cree Nation

Every individual has a belief system they've become accustomed to from their early youth. Indigenous Peoples have a deep-rooted connection to their beliefs because of the intergenerational traumas caused by the Residential School or Day School eras. Because of this, most have become guarded and protective of how they practice and believe traditionally.

Historically, this stems from their parents and/or grandparents having to hide their prayers, practices and beliefs from those who wanted to strip them of those core values and traditions. In order to understand these complexities, one could ask firsthand:

How does an organization demonstrate cultural sensitivity when it comes to an Indigenous employee without offending or causing a harmful interpretation of their beliefs?

The Truth and Reconciliation Commission of Canada (TRC) Report is a perfect guideline to follow in terms of understanding experiences of Indigenous Peoples. Organizations, businesses and individuals alike can learn much from this document based on actual case studies filed.

Today, more organizations now recognize the land by opening events with a statement acknowledging the treaty location at major sporting events, concerts and awards ceremonies, for example. Yet there is still much to learn in terms of what triggers the colonial mindset when interacting with Indigenous Peoples, especially in workplaces.

Introduction

The Indigenous Employment Toolkit is designed to help organizations foster cultural sensitivity and inclusivity for Indigenous employees by addressing their unique practices, beliefs, and experiences. The toolkit offers four actionable steps to achieve this: Identifying gaps in your own knowledge, educating yourself on Indigenous culture and practices, acknowledging the diversity of your staff, and interpreting different communication styles and preferences.

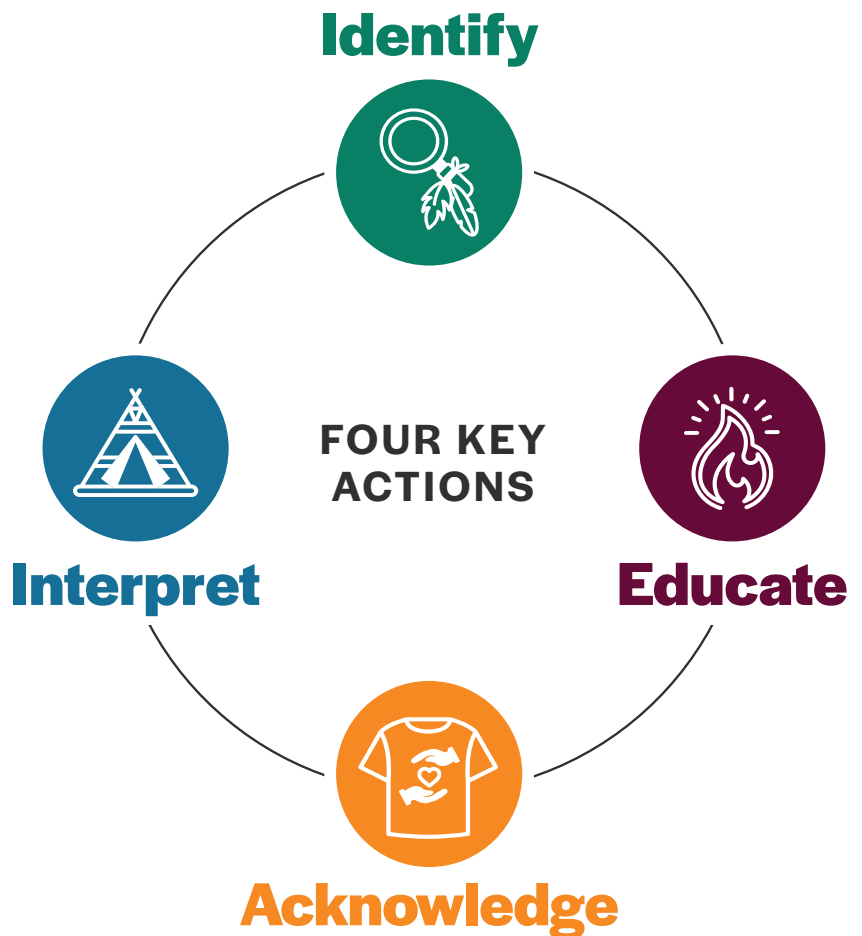


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Mandatory courses taken at the University of Alberta in Native Studies should be pursued by organizations for non-native employees. Educating is the key!”

Lacey L. Yellowbird-Bull

Director of Maskwacis
Employment Center



FOUR KEY ACTIONS



Identify

Identify your own lack of understanding towards practices, beliefs and attitudes of Indigenous Peoples. Through this process, organizations can begin to explore how to add Indigenous-specific content into their human resource policies, Board governance and/or operational guidelines.

CASE IN POINT:

Deaths in the family, as well as loss due to traumatic events, can be prevalent in many Indigenous communities. This means that an Indigenous employee might have a more significant commitment to funerals or culturally-related activities than other employees. A first step in building a trusting relationship is working to accommodate their possible extended absences.

Employers should learn to identify how an Indigenous employee might cope with traumatic situations by asking how you can assist them. Responses to death and loss are also practiced differently from amongst Indigenous Peoples, depending on their individual backgrounds. By being proactive and asking thoughtful questions, rather than assuming, is the best way to identify how one deals with culturally relevant situations.



Educate

Educate yourself and the organization about cultural sensitivity with respect and understanding of how Indigenous Peoples respond or react to family loss, deaths, cultural ceremonies, practices and beliefs.

CASE IN POINT:

Regardless of your background, most individuals have a belief system not openly shown or discussed with anyone. While an individual might be in a considered situation, individuals sometimes want to be left alone without having to explain the cultural significance of their actions. Offering a private moment to an Indigenous employee to process their response to either a personal or to a work situation, for example, demonstrates respect towards them as individuals.

The simplest way of putting it is to “educate ignorance.” Showing respect for a desire for privacy and for boundaries is the key and most important element to this practice. Make it clear that you are willing to learn more about cultural sensitivities and allow individuals to come to you through the creation of a safe and ethical work environment.

FOUR KEY ACTIONS



Acknowledge

All organizations need to acknowledge the diversity of employees from different cultures. Every culture has their own accepted norms and ways of behaviors that they live by that will ultimately translate into the workplace.

CASE IN POINT:

A key practice of an organization's interview and hiring process should be a deeper understanding of the nature of many Indigenous Peoples. In an interview or work setting, Indigenous Peoples may seem stoic or passive - which can easily be mistaken as acceptance or indifference. Instead, being humble is an accepted cultural norm yet the act of humility doesn't always translate well in an interview situation, for example. Or if an Indigenous employee is silent on a potentially contentious issue, it doesn't necessarily mean they are in agreement with the dominant argument.

Attracting, hiring and retaining Indigenous employees is achieved through respect foremost for these differences and creating a work culture that celebrates them. The acceptance of each individual's genuine self, and creating a work setting where everyone's voices are heard and accepted, will only make your workplace stronger. This takes commitment and the acknowledgment of our own bias around how people should show-up in a work setting. Always acknowledge that your organization needs to continually learn about the diversity of cultures and beliefs and how they correlate in the working environment.



Interpret

Understanding of the nature of Indigenous Peoples, in terms of communication styles, is key to their successful employment. In reality, organizations often have different employees from many cultural backgrounds so this is an important organizational-level skill.

CASE IN POINT:

Learning to interpret, for instance, the quiet nature of an Indigenous employee is important in terms of understanding workplace dynamics. Instead of being difficult or uninterested in your conversation, they simply could be shy or not comfortable being asked about very important or personal questions about beliefs. In some instances, an Indigenous employee may also prefer to not respond to an inquiry in a public setting. Respect plays an important role here. Don't make assumptions and interpret a quiet nature as anything else if you're not informed firsthand.

Always ask yourself: how do you interpret feelings or situations if you have no cultural sensitivity knowledge to begin with? Many Indigenous employees are the minority in a workplace and need educated allies, a support structure, and advocates so that they feel safe to openly engage with the workings of many mainstream work environments.

Indigenous Employment Toolkit

Case Study

Enhance Energy, a small CCUS company with around 50 employees in Alberta and Saskatchewan, is making significant strides in its commitment to reconciliation with Indigenous communities. Recognizing that all its staff are settlers, Enhance has focused on meaningful engagement with Indigenous history and the importance of reconciliation in their work.

To make their efforts authentic, Enhance worked with a consulting firm to develop a reconciliation action plan. They also offered staff the University of Alberta's "Indigenous Canada" course, which covers the history and present-day experiences of Indigenous peoples. Eighteen of 20 corporate employees signed up, with discussions fostering personal and professional reflection. Initially, some staff were hesitant, but over time, many engaged in tough conversations about the legacy of residential schools and ongoing trauma in Indigenous communities.

Enhance has also partnered with the Maskwacis Employment Centre to learn how to better engage Indigenous communities, particularly in workforce planning. One-third of the corporate office attended a workshop on Indigenous engagement, leading to further efforts to support Indigenous employment and community initiatives.

Despite concerns that their small size would limit their impact, Enhance has realized that even small steps can lead to meaningful outcomes. The initiative has transformed staff perspectives, with many now viewing Indigenous engagement as an integral part of their work. Enhance's reconciliation efforts are focused on building genuine relationships based on understanding and trust. This journey highlights how even small organizations can contribute to reconciliation and positive change, and how organizations are able to find their own paths to reconciliation.



Learn to accept all nation members as not all the same. Acceptance is important as in native culture you have two-spirited members who take culture seriously and are often misread."

Joan D. Currie

Montana First Nation Councilwoman

About the Author

Kacey Yellowbird is an Experienced Health Specialist with a demonstrated history of working in the health wellness and fitness industry. As the former Manager for Samson Youth & Sport Development, Kacey continued his influential work and has now garnered international attention for his actions. Kacey has spoken about the legacy of his Community Freezer Program, as well as on the topic of Indigenous food sovereignty, at international gatherings like the global hub meeting of the United Nations (UN) Food and Agriculture Organization in Italy. Kacey has received several awards for his work, including ARPA's *Communities ChooseWell Individual Champion Award* as well as the *Queen's Platinum Jubilee medal*.



About Us



Community Compass

This resource has been developed through a partnership between Kacey Yellowbird, the author, and the Community Compass program.

Community Compass is a program managed by the Alberta Recreation & Parks Association and funded by the Alberta Provincial Government. Community Compass' goal is to raise awareness about career opportunities in the recreation and parks sector, support job seekers by showing pathways to employment, and help the sector foster a more equitable, diverse, and inclusive workforce.



Alberta Recreation & Parks Association

The Alberta Recreation & Parks Association (ARPA) is a recognized leader of the recreation and parks sector. Established in 1950, they have continued to support our members by providing opportunities that enhance skills, knowledge and capacity in order to support the delivery of recreation and parks services.

For more information on how to incorporate Indigenous ways of being and perspectives into your workplace, check out the **Walking With Indigenous Communities: ARPA's Action Map**.

Contact Us

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